This is copied from the City & County Camping website FAQs page. To access it directly, go to <a href="https://camping.honolulu.gov/faqs">https://camping.honolulu.gov/faqs</a>.

It is also suggested you review the permitting process procedure on <a href="this page">this page</a>. Popular C&C campsites can fill up within minutes of the application starting time, so it is recommended you "practice" on another, less-popular campsite (stopping short of paying, of course) before you try for the important one — C&C websites are notorious for having difficult and inscrutable input protocols: sometimes you need to add spaces, for example, sometimes you don't, and the error notices don't tell you what you did wrong.

Can be maddening if you're trying to beat a deadline.

Text in red is my doing, for emphasis where I think it needs it.

## Frequently Asked Questions -----

#### 1. When can I camp?

Camping permits in city campgrounds are issued for three (3) days or five (5) days only, depending on the park. Camping always begins on Friday and extends through the weekend ending on either Monday at 8am (3 days) or Wednesday at 8am (5 days). A valid camping permit is required to camp in all city campgrounds. Camping without a valid permit can incur penalties up to \$500.00 and up to 30 days in prison. No camping is allowed on either Wednesday or Thursday. Not all parks have campgrounds.

## 2. How much does a camping permit cost?

A camping permit for a three (3) day campground, Friday through Monday, will cost you thirty two (32) dollars. A camping permit for a five (5) day campground, Friday through Wednesday, will cost you fifty two (52) dollars. See #8 below. Family campsites hold up to ten (10) persons including children. You must be eighteen (18) years of age or older to apply. Note: All camping fees are nonrefundable.

#### 3. How do I create a USER ACCOUNT?

Prior to applying for a camping permit you are going to need a USER ACCOUNT. Sign on our website, <a href="https://camping.honolulu.gov/customers/sign\_up">https://camping.honolulu.gov/customers/sign\_up</a>, fill in the form and submit. Go to your email account and verify your account. You now have an active account.

#### 4. How do I get a camping permit?

Camping is available for permitting two (2) Fridays prior to the Friday that you want to camp at 5:00 PM HST. Camping permits may be obtained at that time by accessing our online camping program at <a href="https://camping.honolulu.gov">https://camping.honolulu.gov</a>. Online payment for your camping permit is handled through our website via PAYPAL. The city accepts online payment by Visa and MasterCard only. When complete you can print your camping permit from your home computer. Note: All Camping Fees as applied shall not be subject to refund. Camping permits may also be obtained in person at the DPR Permits office on the ground floor of the Fasi Municipal building at 650 South King Street. DPR Permits will not have access to new permit releases

until the next working day following the Friday permit release. Note: All camping fees are nonrefundable. Application by mail or telephone will not be accepted. The permit holder is responsible for the conduct of their campers including any damage or required clean-up to the area.

# 5. Do I need a parking permit?

Complete vehicle information for up to three vehicles in your party is now required as a part of the camping permit process. Please include make, model, year, color, and license number. Rental car customers should submit the correct name of the rental agency and reservation. If you will not be using all three parking permits please remove unused permit fields by selecting the green REMOVE command at the right end of the line. If unused parking permit fields are not removed you will not be able to complete your application for a camping permit. A valid parking permit must be posted in plain sight on the dashboard of each vehicle for overnight parking. No parking permits can be issued after you have completed your camping permit.

6. I selected an available campsite, completed the camping permit process and charged the transaction to my VISA/ MASTERCARD credit card. Not only wasn't I issued the camping permit that I applied for but my credit card shows a charge. What went wrong?

If you did not receive a camping permit you may not have completed the payment process correctly and will not be charged. If you were charged in error, submit a copy of your card statement to the City for investigation. For questions about your card account or card statement, contact the cardholder's issuing bank. Each issuing bank has its own policy and security controls for processing card transactions and can best assist you.

#### 7. Can I come to camp with my permit saved only to my phone or digital device?

A complete camping permit can consist of up to seven (7) pages. To camp in a city campground you are required to have a complete printed copy of your camping permit in your possession. Camping permits are non-transferable. Parking permits must be prominently displayed on your dashboard.

# 8. Which parks feature three (3) days of camping?

The parks that feature three day camping are Bellows Beach Park, Ho'omaluhia Botanical Garden, Kalaeloa Beach Park, Kualoa "A" Regional Park, Ma'ili Beach Park, and Swanzy Beach Park.

#### 9. Can I have a campfire? Where can we have a Bonfire?

Campfires and Bonfires are illegal on all public beaches and parks. Persons violating the open burning ordinance are subject to fines up to \$10,000 per violation, per day. You may use above-ground barbeque grills for cooking. They must be at least 12 inches off of the ground. Propane grills are prohibited in in all city campgrounds.

# 10. Are water and electricity available at the campsites? Can I use a generator?

Campers are not allowed to connect to county utilities. Water and electricity are only for the comfort stations and irrigation. There are outdoor showers for public use. \*The use of generators is not allowed.\*

# 11. May I bring a dog to camp with me? How about a pet or another animal?

The Department of Parks and Recreation prohibits any animal from entering or remaining within any public park.

#### 12. Is trailer camping allowed? How about camping in my truck?

Only camping in tents in assigned, numbered campsites are allowed. Camping in vehicles is not allowed including camping trailers, cars, trucks, recreational vehicles, or vans.

#### 13. Are there accessible campsites?

There are wheelchair accessible campsites at Keaau Beach Park, Kualoa Regional Park, Swanzy Beach Park, Waimanalo Beach Park and Waimanalo Bay Beach Park.

## 14. Are campground gates closed at night? Can I come in after 8pm?

Most campgrounds are not gated and are open 24 hours. The following campgrounds are currently gated. Closure times are firm:

Bellows Beach Park - gates closed 8pm - 6am

Ho'omaluhia Botanical Gardens - gates closed 4pm - 9am

Kaiaka Beach Park - gates closed 6:45pm - 7am

Kokololio Beach Park - gates closed 8pm - 7am

Kualoa Regional Park - gates closed 8pm - 7am

Waimanalo Bay Beach Park - gates closed 7:45pm - 7am

#### 15. Can I get a map of the campsites?

A map of your campground with all its campsites indicated is included with your camping permit. For a preview of any campground just select the picture of the park from the home page of this site.

## 16. What are the most popular campsites?

Campsites on Oahu are popular for various reasons such as one is a good swimming site, one has lots of trees while another has scenic open spaces. All campgrounds but Ho'omaluhia are in beach parks. Ho'omaluhia itself is a mountain park.

# 17. Do you have a list of all the campsites available on Oahu, both public and private? How about the neighbor islands?

For information on public campsites in Hawaii, visit the websites listed below: Hawaii State Parks Campsites: http://www.hawaiistateparks.org/parks Hawaii County: http://www.co.hawaii.hi.us Kauai County: http://www.kauai.gov Maui County: http://www.co.maui.hi.us For up-to-date information on the above and private campsites in Hawaii, we recommend doing a search using the Internet.

## 18. What browser versions does the C&C site support?

We support Internet Explorer 8+, Chrome 15+, Safari 5+, and Firefox 10+. We \*do not support beta versions of browsers\*.

#### 19. Does the C&C site support mobile devices?

Yes. This site features responsive design and supports Mobile Safari 4+ and Android 2.3.3+. Please note that not all Android skins behave the same and some pages may not render properly. If such is the case, please upgrade your device operating system, or try an alternative browser such as Google Chrome or MoboTap Dolphin.

## 20. If my questions have not been addressed how may I contact the C&C?

Please review the camping.honolulu.gov site with special emphasis on the FAQ page. If you need further assistance you may either email us at camping@honolulu.gov or call 808-768-2267.

# 21. Can I bring a water slide to my camp site?

Water slides and water based bouncers are prohibited at all City and County camp sites.

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